**Business Support at Freston Road Hub**



Updated August 2021

Sobus can provide 1-2-1 support to RBKC start-up businesses and local entrepreneurs who need some mentoring and/or support to establish or grow their business.

**Am I eligible?**

An introductory service is available for free for

1. RBKC residents who run a business in RBKC which is less than 5 years old. Priority will be given to those who are residents in the North Kensington ward of RBKC and/or are Peabody Housing Trust tenants in RBKC.
2. Local businesses based in the North Kensington Ward of RBKC, and which started within the last 5 years.
3. RBKC entrepreneurs who are interested in setting up their own business. Again, priority will be given to residents from the North Kensington ward of RBKC, and Peabody Tenants residing in RBKC).

**What’s included?**

You can access any, or all of the following within 12 months of registering with us:

1. Free membership of Sobus: which will give you access to our hot desk and mailbox services, invitations to business networking and other events at Freston Road Hub, and enable you to join the mailing list for our regular news bulletin on local business opportunities and training.
2. Mailbox service: 50% discount for our mailbox service for the first 12 months
3. Reduced room hire\*: 10% discount for room bookings at Freston Road Hub
4. Hot Desk\*: A special reduced rate of £10 per day for a maximum 30 days (payable on the day or in advance).
5. 1-2-1 business support\*: Six free 1-hour sessions with Sobus to help you work through the practical steps needed to establish or grow your business. For North Kensington residents or Peabody Tenants in RBKC, eight free 1-hour sessions are available. We can help with:

* Developing your business and action plan
* What to think about when planning and developing your website
* Marketing and promotion
* Production and distribution
* Putting basic things in place

1. Online training & development: access to SOLID, the Sobus online training platform for 12 months for £100. SOLID offers over 500 training activities across a wide range of subjects, including management skills, managing people, finance, health & safety, safeguarding, customer care and communications.

*\*subject to availability*

**Ongoing support**

After the initial support, ongoing support is charged for as follows:

**Mailbox Service**: £14 per month (one-month discount if paying annually in advance)

**Room Hire**: Meeting rooms available from £15 per hour to £140 for a full day, for local businesses less than 5 years old (please ask for our full price list for full details).

**Hot Desk** Available Monday to Friday (excluding public holidays) 9am – 5pm

£25 per full day

£15 per ½ day (4 hours)

Or £195 for up to 10 full days (or 20 half days) per month

**Permanent Desks:** Subject to availability, a discount for a permanent desk may be available at Freston Road Hub for Sobus business support clients. Permanent desks are charged at £270 per month.

**1-2-1 Support** £40 per hour

**SOLID** £250 per year

All prices are subject to VAT

**Terms and conditions**

Please see the relevant Terms & Conditions for:

* Mailbox service
* Room hire
* Hot desk use
* Permanent desk use
* 1-2-1 business support

**Covid-19 safety measures**

* Freston Road Hub had a “deep clean” in preparation for easing of lock-down measures.
* The hub is cleaned daily, including sanitising of door handles and hard surfaces.
* All visitors are requested to wash their hands on arrival, and supplies of hand sanitiser, antibacterial cleansing wipes and face masks are provided.
* Our hot desk spaces and break out areas offer a safely distanced working environment, with Perspex screens available to enable you to meet safely with visitors or customers.
* We keep a log of visitors for track and trace purposes.
* Our 1-2-1 support may be provided virtually whilst social distancing measures remain in place.

**For further information, please contact** [**reception.frh@sobus.org.uk**](mailto:reception.frh@sobus.org.uk)