NHS England and NHS Improvement have organised and facilitated a serial of Co-Production public and patient engagement webinars and workshops, for the details on how to register and booking, please see the below.

Increasing public and patient engagement

These webinars are aimed at people supporting engagement activity within the NHS, including patient and public voice partners.

• Ten steps to working with people and communities: a case study of culture change,

Wednesday 9 June, 10.30am to 11.30am

- Co-production sharing good things, **Tuesday 15 June, 2pm to 3pm**
- Making easy read materials, Tuesday 29 June, 1pm to 2pm
- Making online meetings accessible for people with a learning disability and autistic

people, Tuesday 6 July, 2pm to 3pm

Register for the webinars

Access to general practice services workshop

Join us for a virtual workshop on **Thursday 17 June, from 10am to 2pm** to share views on access to general practice services and hear more about the work we're doing to improve this.

The workshop will share feedback from recent engagement on:

- current models of delivery and what we have learned from them and how they are shaping our approach to improving extended access
- patients' and the public's experiences of access to general practice services.

The workshop will also explore:

- patient preferences for access to general practice services in extended hours
- how we make sure patients understand how to access general practice services and if this can be more intuitive
- if preferences differ by patient group and what the implications of that are.

The feedback from the workshop will be used, with other evidence, to inform policy discussions for improving access and contribute to case studies.

Please email <u>erika.sutcliffe@nhs.net</u> if you want to register for the workshop.