

# Community Link Worker

Carers Network are a non-for-profit charity that support 5,800 unpaid carers. Our vision is that every unpaid carer in the areas in which we operate leads a healthy and fulfilling life with control of their caring role.

In order to extend our geographical reach, build partnerships and access 'hidden carers' (unpaid carers that are unknown to our organisation) across the boroughs that we operate, we are looking to recruit a voluntary Community Link Worker.

The Community Link Worker is an outreach-based role that will work closely with our Service Managers to travel tri-borough. The role of the Community Link Worker is to build relationships with new partner organisations to increase referrals to Carers Network, and to raise awareness of our services in the wider community.

## The role:

- Extensive community outreach to visit healthcare providers such as general practitioners, hospitals and pharmacies
- Building relationships with external stakeholders within the community, such as community centres and voluntary services to promote our services
- Building relationships with faith organisations, such as churches, mosques and temples to access more typically hard to reach groups, such as those who practice or believe different religions
- Accessing black and minority ethnic groups (BAME) in line with our service level agreement
- Encouraging these organisations to display our up to date literature to facilitate referrals
- Obtaining the contact details of the Manager for each organisation so that Carers Network can maintain further dialogue with them about joint working,

and to ensure that we send them the latest version of Carers Network literature in electronic form

- You will be provided with a list of different organisations to visit

**Person specification:**

- Extensive travel within the borough is expected and travel expenses will be reimbursed. You will be asked to provide contact details of organisations that you visit
- Prior experience in community outreach work, or partnership building is desirable
- Feeling confident in face to face communications, and travelling within the borough is essential
- Speaking a second language is desirable, but not essential
- To work autonomously