



Would you like the opportunity to support your local community in an emergency situation?

CAMERA is a new and innovative emergency response & recovery volunteer team that has launched in the London Boroughs of Camden and Hammersmith & Fulham which will enable local people, businesses and organisations to help in a time of emergency through volunteering skills and experience as well as donating goods and space. The experience of the Grenfell Tragedy has highlighted that local people want to offer their skills and experience in an emergency, but were not allowed to as there was no time to vet their skills or train them. CAMERA will enable local people who have useful skills and experience, to offer their skills in an emergency, easily. Volunteers will be fully trained and will be called upon in an emergency situation.

There are a variety of ways to get involved in the project, depending on your skills and interests. Roles we have come up with include Rest Centre Officers, Social Media Assistants, Entertainers and Donation Sorting Assistants.

We would also love to hear your ideas as we are keen to develop new volunteering opportunities and we want to know what skills and experience you have that could help people affected by an emergency. Send us your ideas via our Expression of Interest form which you can access [here](#).

The role of volunteers is to offer companionship and support to people affected, ensure that everything runs as smoothly as possible in the Rest Centres and that people have the support and information they need. We are looking for people who are friendly, enjoy talking to people, have good listening skills and are willing to help out in an emergency situation

Tasks might include;

- Registering people arriving at Rest Centres
- Providing Refreshments
- Providing Information / Updates to people as they arrive and updates as and when
- Signposting people to other services
- Practical support such as helping people to get their medication
- Sitting with people who need company / support
- Helping to sort donations
- Distributing donations
- Providing entertainment to people in Rest Centres.
- Spreading appropriate information about the emergency through social media.
- Playing a musical instrument or a performing art.

Useful Skills for volunteers include;

- Good communication skills.
- Enjoy talking to people
- Basic admin tasks
- Good listening skills
- Ability to access the internet as well as good IT skills
- Languages spoken
- First Aid or other skill in healthcare
- Counselling skills
- Youth worker skills
- Other skills that enables volunteers to help work with local people, e.g. mental health

In an emergency situation you would be called upon to support people in designated rest centres. The roles are flexible and you would be called upon only in an emergency situation in Camden or Hammersmith & Fulham. There will also be lots of opportunities to get involved in the local community at other times, if you wanted to, and we will keep you posted on opportunities as they arise.

Full training and support will be given, including, General Emergency Awareness Training and Rest Centre training. You will need to have regular access to the internet and good IT skills. Our training dates have not yet been set, but we will let you know as soon as they are. When they are announced, you will be able to choose from a number of dates in Camden or Hammersmith & Fulham, in other words whichever one is more convenient for you.)

To find out more, fill out our expression of interest form

<https://www.surveymonkey.co.uk/r/5C69JRV> or email us at camera@hfvc.org.uk

