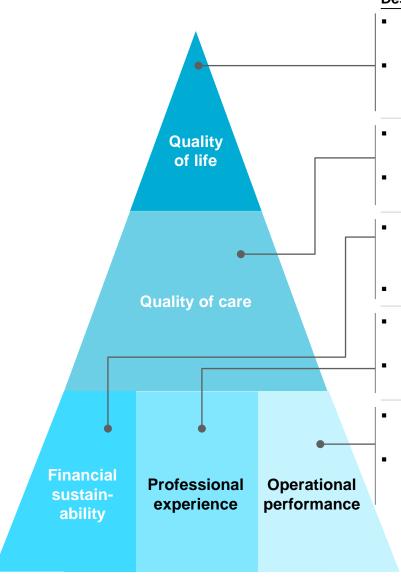
There are 5 outcome domains that are relevant to Whole Systems



Description

- Outcomes that measure the overall health and quality of life of individuals and their carers
- These can include measures such as life expectancy, days spent at home and the percentage of people who feel they are achieving their personal and social goals
- These include outcomes measuring the quality of care, including the safety, effectiveness and experience of care
- These can include measures such as satisfaction with care, accessibility, timeliness of response to emergencies and convenience
- Financial sustainability is an enabler of achieving quality of life and care outcomes, focuses on whether care is delivered within a given financial envelope
- This includes measures of staying within budgets and overspend
- Good professional experience enables professionals to provide better-quality care and achieve better outcomes
- This includes measures of staff satisfaction, performance tracking measures of efficiency and turnover rate
- Operational performance metrics can act as proxies to measure the quality of life and care outcomes that we are most interested in
- These can include things like whether all handover documents are filled in, daily care goals are met, estates are running at full capacity and care plans are filled in and submitted

Source: Whole Systems Integrated Care module working group