

**Hammersmith and Fulham Mind**

**Role Description**

**Post:** Cleaning Hit Squad Worker

**Responsible to:** Cleaning Hit Squad Project Manager

**Hours:** 21 (3 days) hours per week

**Salary:** £15 per hour

**Main purpose of the post:**

To support people who experience mental health problems to clean and organise their homes.

To improve the wellbeing and home environment of people who experience mental health problems

**Main Duties and Responsibilities**

* Carry out cleaning to a professional standard in the homes of people referred into the project
* Manage and process referrals into the project
* Liaise with health and social care professionals referring into the project
* Log and maintain accurate client data in line with the Data Protection Act 1998
* Carry out assessments and plan cleaning jobs with clients, factoring in tasks clients may be able to achieve alone or supported by you
* Complete pre and post measures; wellbeing and satisfaction
* Keep accurate recordings and accounts of work carried out
* Submit outcomes and outputs reports to line manager weekly
* Implement and follow working regulations in line with Health and Safety at work Act 1974, Control of Substances Hazards to Health (COSHH) Regulation 2002 and Manual Handling Operational Regulations 1992 (as amended)
* Attend monthly supervision with line manager
* Work in a professional, non judgemental manner and maintain appropriate working boundaries at all times

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**User Involvement Project Worker (Community)**

**Person Specification**

1. Previous experience of working with people with a range of different mental health conditions
2. Previous experience in a professional cleaning role
3. Previous experience of support/enablement work with people who experience mental health problems
4. Experience and understanding of mental health risk assessments
5. A solid understanding of Safeguarding
6. Commitment to the empowerment of people who experience mental health problems
7. Ability to develop and maintain positive working relationships
8. Excellent verbal and written communication skills.
9. Strong organisation and administrative skills including ICT skills.
10. The drive to motivate self and others and achieve positive outcomes for people accessing the project
11. Flexibility in overall approach to work
12. Ability to recognise and work within the boundaries of the role, including confidentiality and the working protocols between agencies.
13. Personal experience of mental health services (Desirable)
14. Strong sense of self and ability to set and maintain boundaries
15. An ability to reflect and review working situations and interactions objectively

**Training**

Training will be provided and as part of the Hammersmith and Fulham Mind induction the following training will be compulsory:

* Safeguarding
* Health and safety