



“Helping people in mental health crisis in Hammersmith and Fulham” 1 day workshop

Aim of Training:

- North West London Collaboration of CCG's has commissioned training to achieve some of the aims of the Mental Health Crisis Care Concordat.
- 1 day workshop aims to ensure that staff across all professional sectors are better equipped to support people in mental health crisis and with their recovery.
- The training is **free** for frontline staff in the Hammersmith and Fulham borough.
Further details on reverse.

Who should attend:

Frontline staff in non-specialist mental health services from all sectors: NHS primary care including reception/practice managers, local authority, voluntary & community sector care providers, private sector care providers, Met Police.

Date: 15/09/15

Time: 9:30am

Venue: Sir Oswald Stoll Mansions, 446 Fulham Rd, Fulham, London SW6 1DT

Commissioned by:


Mental Health


North West London Collaboration of
Clinical Commissioning Groups

H&F Mind
309 Lillie Road
SW6 7LL
E: Rhiannon.whipps@hfmind.org.uk
T: 020 7471 0594

A sandwich lunch will be provided.

Book your place:

<http://www.eventbrite.co.uk/e/helping-people-in-mental-health-crisis-in-hammersmith-and-fulham-tickets-18017396518>

Or contact Rhiannon Whipps on Rhiannon.whipps@hfmind.org.uk / 02074710594 for further details.

Learning outcomes for the workshop

- 1) **Increased mental health awareness & skills:** about mental health conditions, understanding how living with mental health conditions impacts on individuals' lives and those around them; how to respond to people in mental health crisis; how to discuss mental health issues in the workplace context.
- 2) **increased knowledge:** about local mental health services and referral routes to relevant local services according to need.
- 3) **increased policy awareness:** key local priorities for mental health, including the Mental Health Crisis Care Concordat Declaration; how to contribute in an on-going way to local service development and delivery

North West London training programme

North West London CCGs Collaboration of CCGs have come together to develop and deliver joint strategy and commissioning of services across 8 London boroughs and have commissioned this training programme to reach around 400 frontline staff across the region. 8 boroughs are: Hillingdon, Harrow, Brent, Westminster, Kensington & Chelsea, Ealing, Hounslow, Hammersmith & Fulham. Three 1 day workshops will be run in each borough between September to December 2015. The training will offer locally tailored content about referral and access to mental health crisis services delivered by local staff.

Training provider: Mind in London

<http://mindinlondon.org.uk/>

Mind in London is the largest mental health third sector service provider across London.

Mind in London comprises local Mind charities run by local people, for local people. Together we provide over 200 different services each year to meet the needs of more than 34,000 people of all ages across the capital. We involve over 1,300 volunteers, extending our reach and impact. We empower those who use our services, their carers, supporters and neighbourhoods, promoting positive social action and challenging the stigma and discrimination all too often associated with mental health problems.

The Mental Health Crisis Care Concordat

<http://www.crisiscareconcordat.org.uk/>

The Mental Health Crisis Care Concordat is a national agreement between services and agencies involved in the care and support of people in crisis. It sets out how organisations will work together better to make sure that people get the help they need when they are having a mental health crisis. In February 2014, 22 national bodies involved in health, policing, social care, housing, local government and the third sector came together and signed the Crisis Care Concordat. It focuses on four main areas:

- Access to support before crisis point
- Urgent and emergency access to crisis care
- Quality of treatment and care when in crisis
- Recovery and staying well

North West London CCGs Collaboration of CCGs and local authorities in their areas have all signed a Declaration committing to implement the Concordat locally.

