

EALING ADVICE FORUM



Wednesday 17 January 2017, 2.00-4.00pm

Venue: CAIA, 105a Mill Hill Road, Acton, London W3 8JF

(Nearest station: Acton Town - Piccadilly/District lines)

Agenda

1	Welcome & introductions	2.00pm
2	Notes from last Advice Forum meeting Follow up on any items arising out of the previous meeting	2.05pm
3	Universal Credit is the biggest shake up of the benefits system in a generation. Come and listen how the DWP & Ealing Council are coping. - Alan Toppin Project Manager Universal Credit at London Borough of Ealing & Colin Morris (DWP)	2.10pm
4	LBE Digital Strategy and Customer Service Strategy - update	3.10pm
5	Ealing Advice Services - Update - Baljit Badesha - EAS	3.25pm
6	Ealing Specialist Advice Service - Matthew Coulam, MENCAP/ESAS	3.30pm
7	Care Act Update & Information and Advice Network - update	3.35pm
8	Sharing Information - Everyone present	3.40pm
9	AOB & Future meeting guest speakers/topics	3.55pm

Future Meeting Dates:

7 March 2018