**Carers Network – Professionals Survey 2017**

Carers Network offers a variety of support services to carers across Kensington & Chelsea, Hammersmith & Fulham, Westminster and the City of London. In order to support local professionals working with carers in these areas, we would like to ask you to complete the following short survey so that we can understand what information would be the most helpful to you and how we can improve and develop in the future.

1. **How would you rate your awareness of the challenges that carers face?**

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| Not at all aware | Slightly aware | Moderately aware | Very aware | Extremely aware |
|  |  |  |  |  |

1. **How would you rate your awareness of the support services available to carers?**

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| Not at all aware | Slightly aware | Moderately aware | Very aware | Extremely aware |
|  |  |  |  |  |

1. **Have you referred any carers to Carers Network this year?**

|  |  |
| --- | --- |
| Yes |  |
| No |  |

If yes, how would you rate your experience?

|  |  |
| --- | --- |
| Excellent |  |
| Good |  |
| Very Good |  |
| Fair |  |
| Poor |  |

Please tell us what was good or bad about your experience:

|  |
| --- |
|  |

1. **Would you refer a carer to Carers Network?**

|  |  |
| --- | --- |
| Yes |  |
| No |  |

If no, why not?

|  |
| --- |
|  |

1. **What information about Carers Network would be most helpful to you? (please tick all that apply)**

|  |  |
| --- | --- |
| Leaflets |  |
| A visit/ presentation to staff |  |
| E-newsletter |  |
| A list of services carers can access |  |
| Other |  |
| If ‘other’ please give details: | |

1. **How can Carers Network become more reactive to the needs of carers?**

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| --- |
|  |

1. **What additional developments should be considered by Carers Network?**

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|  |

1. **In three years’ time, what current or new services would you like to be available to carers?**

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| --- |
|  |

**Many thanks for your time.**